

# Tranby Engagement Hub

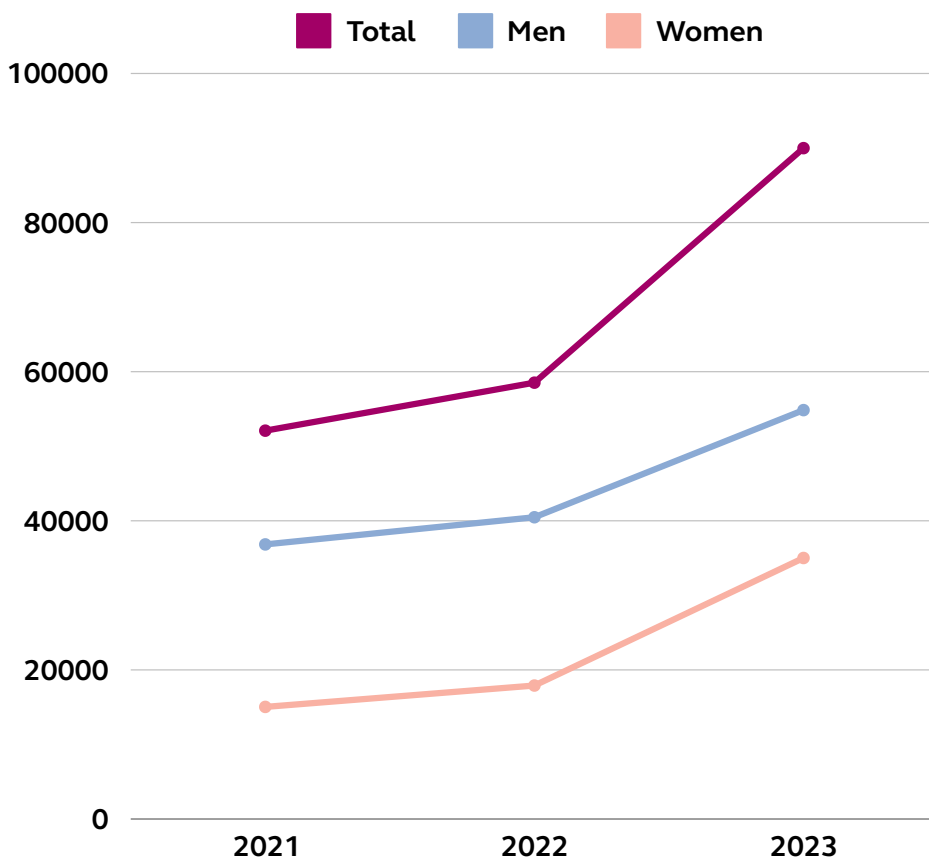
## Impact snapshot

**Uniting**

Uniting WA's Tranby Engagement Hub (Tranby) is Perth's only 365-day-a-year crisis support centre for people experiencing or at risk of homelessness.

Tranby provides meals, showers, laundry and internet services, as well as 1:1 support and access to a range of medical, legal, counselling and advocacy services.

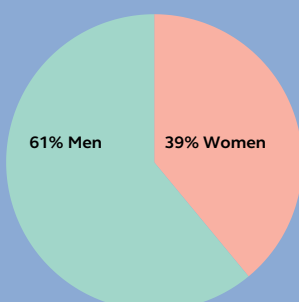
Demand for support at Tranby has never been higher, with 89,894 daily presentations in 2023.



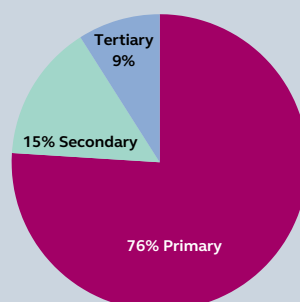
**Daily presentations at Tranby increased by more than 60% from 2022 to 2023.**

**Presentations from women seeking support grew by 95% in the same period.**

**Presentations by gender**



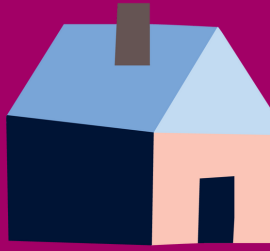
**Stages of homelessness**



**Primary homelessness** includes people who are rough sleeping in cars, tents or on the streets.

**Secondary homelessness** refers to those moving between temporary shelters, refuges and couch surfing.

**Tertiary homelessness** includes those living in accommodation that falls below community standards i.e. overcrowded dwellings, boarding houses and caravan parks.



### Material assistance increased by 79% in 2023

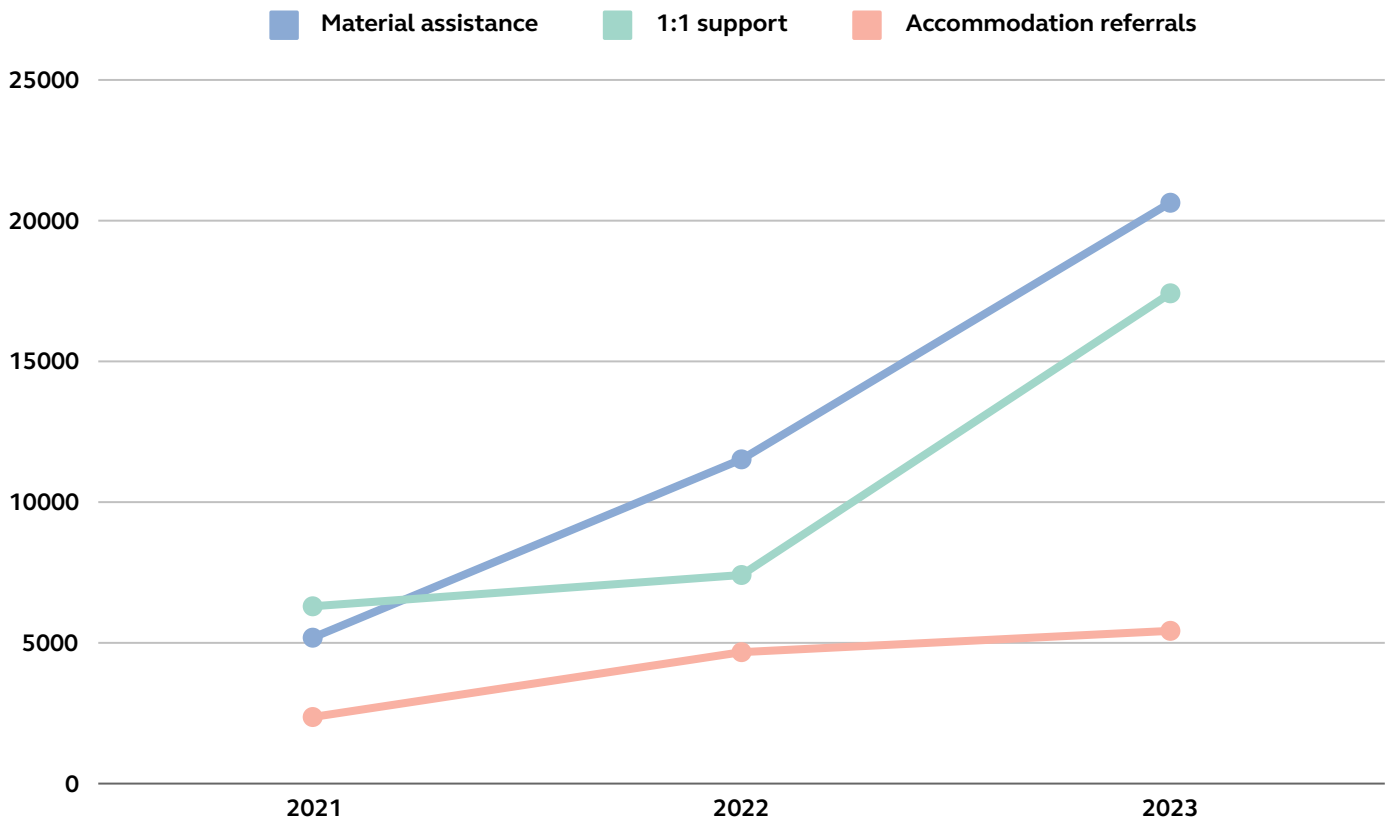
Clothing and food vouchers, Smartriders

### 1:1 support increased by 135% in the same period

Direct client support and referrals, advocacy services

### In 2023, accommodation referrals increased by 16%

Accommodation referrals increased modestly in 2023, due to a lack of available options



## Collaborating for better outcomes.

Tranby collaborates with a range of connected, visiting agencies and referral partners including Homeless Healthcare, Orange Sky Laundry and Street Law.

Tranby is also piloting a WA-first Community Partnership Program with Services Australia to host a full-time Centrelink Community Partnership Specialist Officer at Tranby.

