

Tenancy Star.

What is the Tenancy Star?

The Tenancy Star is a tool used to plan, measure change, and track progress toward a tenant's identified goals. The Star features six (6) points, representing 6 aspects / areas of a tenant's life, listed below.

What does it involve?

The Tenancy Star is completed by the tenant and their Tenancy Support Worker (TSW). Completing the Star will help identify aspects of the tenant's life that are important to them, and which of these area/s they may need some support. The TSW will then work with the tenant to define their goals, and set actions that might help them work toward achieving their goals, tracking their progress along the way, using the Tenancy Star Rating Scale.

Who uses the Star?

Our Community Housing Team uses the Tenancy Star with tenants to drive holistic service delivery within the Independent Living Program (ILP).

When is it used?

The Tenancy Star can be used throughout the duration of a tenancy, at agreed intervals. Usually the first Star will be completed once a tenant has settled in to their new property (after about six (6) weeks). After an agreed time (usually after four (4) months, at the 2nd Property Inspection) the tenant and TSW will work through the Tenancy Star again, to highlight the progress that has already been made, and to identify any area/s which might need additional support.



Housing



Health and wellbeing



Money and rent



Community and contribution



Looking after your home



Positive use of time

Rating Scale:

1. Stuck 2. Accepting help 3. Believing and trying 4. Finding what works 5. Self-reliance

The Tenancy Star is one of 30 Outcomes Stars which are the intellectual property of Triangle Consulting Social Enterprise Ltd.(Triangle). Uniting WA has a License for use of the Tenancy Outcomes Star through Triangle's online platform.

For more information on the Outcomes Stars, visit www.outcomesstar.org.uk/