

# Uniting

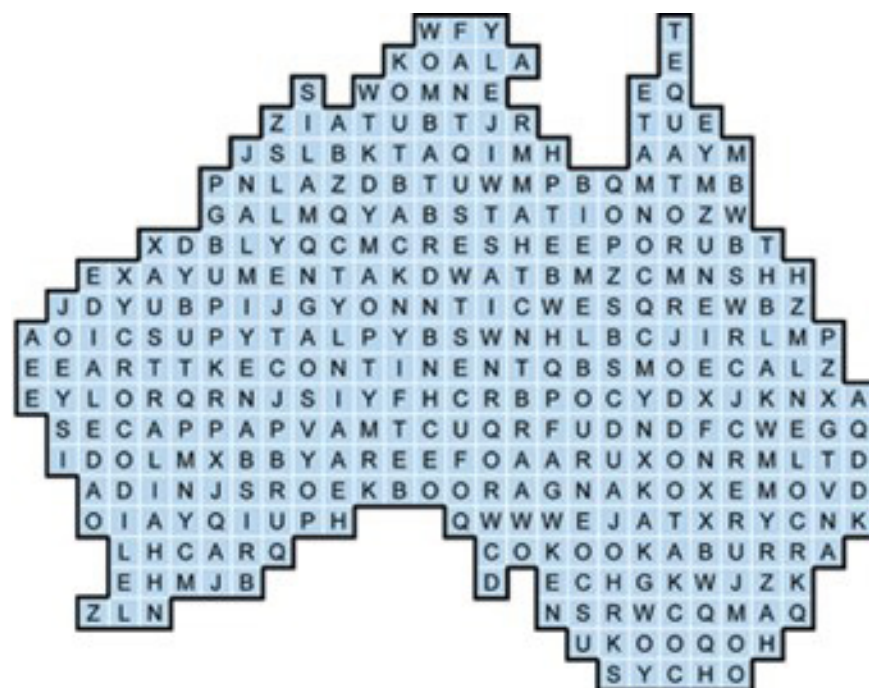
## Looking for a refurbished laptop on concession?

The Wanneroo Community Men's Shed is a non-profit organisation accessible to all men. Its major objective is to advance the health and wellbeing of the members and to encourage greater social inclusion through participating in community activities.

The shed's main activities are the refurbishing and recycling of computers. The computers, once refurbished, are for sale at affordable prices to Centrelink recipients, charity organisations and non-profit organisations.

If you're looking for a refurbished computer, call 0499 243 171 or email [wcmenshed@gmail.com](mailto:wcmenshed@gmail.com).

## Word search.



Adelaide	Down under	Melbourne
Australia	Emu	Outback
Bbq	Equator	Perth
Beach	Esky	Platypus
Boomerang	Football	Reef
Brisbane	Gday	Sheep
Canberra	Hobart	Station
Cockatoo	Joey	Sun
Continent	Kangaroo	Sydney
Cricket	Koala	Wallaby
Crocodile	Kookaburra	Wombat
Darwin	Mate	

# Your housing news.

Autumn 2022



## Christmas celebrations at Trigg Beach.

We had a great turnout for last year's Christmas barbecue at Clarko Reserve, Trigg Beach. Thank you to everyone who was able to join us. It was great to catch up to celebrate the festive season.

Congratulations to Emma and Alan on winning the hamper raffle. Also, a big thanks to Nick from NKD Plumbing for donating the beautiful hampers.



## Independent Living Program wins award for excellence.

On 3 December 2021, the Uniting WA Independent Living Program was awarded for *Excellence in the Not-For-Profit Sector* at the Institute of Public Administration Australia Achievement Awards.

It was wonderful to be recognised for our work with the program and a great note to end the year.

Thank you to everyone who supports the Independent Living Program. We couldn't have done this without you.







## Tenant talent.

We share with you a poem by a very talented ILP tenant, Christopher Beckett.

### Dune

A wave curled, broke, upon the shore  
A gull turned, sloped, then banked some more  
A wisp of a cloud disturbed blue sheen  
Of day so clear and warm as unseen  
By lovely girl lazed in the dune.

The gull turned, dived, then far too soon,  
Soared out to sea, away from girl,  
Who drenched in sunshine, then uncurled.

She rose to walk down grey-white sand,  
The cold, frothed sea in which to stand.  
So tall and brown beneath the sky,  
She splashed, then flopped, a while to lie,  
As seething water round her rushed,  
The heaving sand, beneath her brushed.

Then rising, throwing back her hair,  
To climb the beach, long brown legs bare  
And laze again upon the dune.

Then from horizon, soaring clear,  
The gull, repentant, glided near,  
To swoop and curl around, above  
The girl, unheeding, thought of love.

## Outcomes from the 2021 Housing Survey

Thank you to everyone who responded to the Housing Survey at the end of 2021.

95% of tenants said they're satisfied or very satisfied with the services they receive from the Uniting Housing team.

94% of tenants are also satisfied with the communication and customer service they receive, and 95% believe Uniting is inclusive and welcoming.

We share a few comments received as part of the survey below.

*"I have found my communications with Uniting staff to be very professional and friendly."*

*"It's good to feel ok to report issues, even small ones."*

*"I feel blessed and grateful for the wonderful home and all the staff that are always fantastic at helping with any problems."*

*"I couldn't ask for better people to deal with. You are helpful all the time."*

## Housing service

Following your valued feedback about Uniting maintenance contractors, we've introduced maintenance calling cards. If a contractor visits your home and you're not available, they'll leave you a card with their contact details to arrange another appointment.

Various tenants also expressed an interest in Tenancy Star, the NDIS and the Tenant Forum. We've contacted interested tenants accordingly.



**COVID-19 care tips for you.**  
See enclosed factsheet for information.

## What's new?

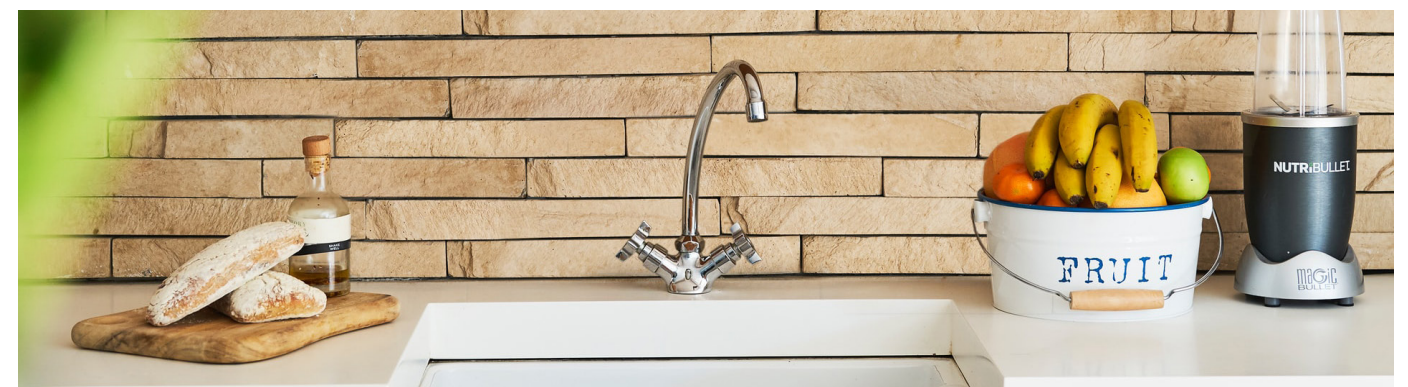
### Swimming group

Following feedback from the tenant forum in 2021, we've started a new swimming group. The group meets on the second Tuesday of each month at 11am at Beatty Park Leisure Centre. The cost is \$4.70 (concession). It's a great way to get some exercise and meet new people in a fun and safe environment. Your support workers and carers are welcome to come along.

### Joondalup coffee club

The monthly coffee club at Ikea has been so successful, and we thought why not organise another one in the Joondalup area. We'll be meeting on the first Tuesday of each month at Health Freak Cafe (opposite Joondalup train station). Angus Blackley, our fabulous Tenancy Support Worker, is the organiser of the Joondalup coffee club.

**Keep an eye out for an SMS reminder prior to the activity date. To RSVP for the swimming group, call Daniel on 9220 1292 and for the Joondalup coffee club, call Angus on 9220 1207.**



## Handy tips: Keeping pests away from your home.

Check out some tips below to keep your home pest-free.

- Remove any food sources such as crumbs and unsealed food
- Seal any possible entrances pests can enter through
- Dispose of your waste correctly
- Keep your home dry from humidity or steam as a moist environment attracts termites and mosquitos
- Clear out drains regularly as they commonly have residue of food that attracts cockroaches
- Store food correctly, such as in sealed containers and in the fridge if needed
- Clean your house regularly, especially dirty dishes and rubbish
- Clear away clutter as pests like places they can hide so they can mate and raise their young
- Maintain your yard as many pests make their nests in overgrown or messy yards.