

# Neighbours and your community

## Your rights as a tenant

You and your neighbours have an equal right to the quiet enjoyment of your homes. Situations that disturb this 'quiet enjoyment' include high levels of noise, inconsiderate actions and illegal or anti-social behaviour that disturbs other people.

If you feel that your neighbour's actions are unfairly disturbing you, you should first have a polite word with them to explain your concerns. If this doesn't work or you don't feel comfortable enough to do this, your Tenant Support Worker can provide you with further advice.

It's important that you also report antisocial behaviour to other appropriate agencies:

- If you are hearing excessive noise, you should also contact the Environmental Health department at your local council
- If a crime has been committed, you must also report it to the police
- In an emergency, phone 000.

## Your responsibilities as a tenant

As a tenant you have an obligation not to disturb your neighbours.

Please remember that, as the primary tenant (the person holding the lease), you're always responsible for the behaviour of anyone living in or visiting your home.

