

Factsheet - transforming Tranby.

November 2020

At Uniting WA, we exist to inspire people, enliven communities and confront injustice. Since 2009, we've provided essential support to people experiencing homelessness in Perth at our Tranby Engagement Hub (Tranby) at 5 Aberdeen Street. This includes essential services such as showers, food and laundry, as well as specialist and visiting services such as Street Doctor and Centrelink.

These days, we're increasingly focussed on supporting people sleeping rough who are looking to create a positive change in their situation. This person-centred approach has a strong focus on referral and individual support, alongside our ongoing essential services to people in crisis.

To provide improved ongoing specialist homelessness services at Tranby, we're embarking on a transformation of the space with the help of \$1.76m in Lotterywest funding.



Image: Artist's impression of the new interior of Tranby (Design by MKDC)

What's the plan for transforming Tranby?

We're working with specialist refurbishment company SHAPE on a total refurbishment of Tranby. The improved design – by interior designers MKDC – will include greater capacity for visiting services, improved shower and laundry facilities, a commercial kitchen, training and social enterprise facilities, and a space that is more respectful and welcoming – both inside and out.

The refurbishment also includes a custom financial wellbeing and counselling centre at 17/7 Aberdeen Street, Perth. It's a significant long-term investment to improve the space and the flexibility of our services while contributing to improved amenity in our neighbourhood.

Construction times will be in line with City of Perth guidelines, from 7am-7pm Monday to Saturday.

Will Tranby homelessness services still be available?

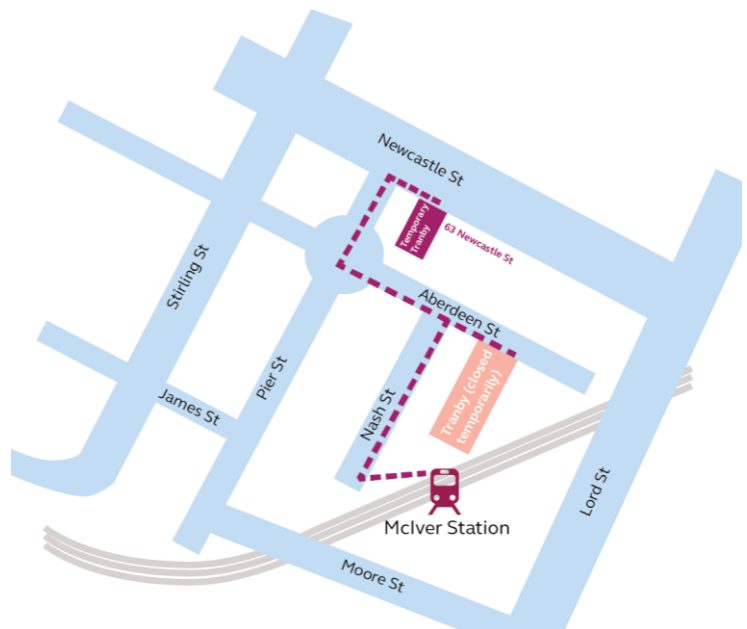
Yes, but from another location.

While refurbishment work is underway, we're temporarily moving our Tranby service to 63 Newcastle Street – just around the corner.

Our 'Temporary Tranby' opening times stay the same although there are reduced services due to the different facilities.

The Temporary Tranby space has been generously provided by the Australian Nursing Federation.

Opening times at Temporary Tranby are 7am-2:30pm Monday to Friday, 7am-12noon Saturday, and 12-5pm Sunday.



What services are available at Temporary Tranby?

We're still providing breakfast, lunch, access to visiting services and referrals at Temporary Tranby. Because of the reduced capacity for people inside the space, we need to limit numbers to no more than 30 people inside at any one time. While there's no facility for showers, laundry or computers, our team will direct people to alternate providers for these essential services.

Our Tranby safety team are highly trained in supporting people and will continue to reinforce Tranby rules, which include having respect for others, no drugs or alcohol and no antisocial behaviour.

Key dates

Monday 30 November 2020	Tranby closes for relocation and refurbishment
Tuesday 1 December 2020	Temporary Tranby opens at 63 Newcastle St
December 2020 – March 2021	Refurbishment works underway at 5 Aberdeen St and Unit 17, 7 Aberdeen St
March 2021	Financial wellbeing and counselling centre opens (17/7 Aberdeen St)
April 2021	Temporary Tranby closes (63 Newcastle St) Tranby Engagement Hub re-opens (5 Aberdeen St)

Who can I contact?

If you have any questions or concerns, please contact Ren Adams, Lead – Communications on 0422 146 680 or ren.adams@unitingwa.org.au.