

Outcomes Star

To assist in providing a more holistic approach to supporting residents of the Independent Living Programme, Housing Service uses the Outcomes Tenancy Star.

Outcomes Stars are about you, your tenancy and how you see each aspect of your life. It is shaped as a star and each point of the star relates to a specific area that may be relevant to you. After you have moved into your new property your Tenant Support Worker will assist you in completing the Star. This will then help in identifying areas where you may need support. Once completed we can work together to identify goals for either party that will help improve those areas you have identified as being important to you.

The Outcomes Star is a tool for measuring change, plotting progress and planning actions to help individuals achieve their goals. After an agreed time we will complete the Star again and you will be able to see the aspects of your life that have changed and consider whether further support is needed.

Your tenant support worker will contact you approximately 6 weeks after you have moved in to your property to arrange a convenient time to come and see you and start Outcomes Star.

